



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Fleet Mortgages Limited
Sentinel House
Harvest Crescent
Ancells Business Park
Fleet
Hants
GU51 2UZ

Service user number

4 4 2 7 4 5

FOR Fleet Mortgages Limited OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society.

Name(s) of account holder(s)

Two empty lines for account holder name.

Bank/building society account number

Eight empty boxes for account number.

Branch sort code

Six empty boxes for branch sort code.

Name and full postal address of your bank or building society

To: The Manager Bank/building society
Address
Postcode

Instruction to your bank or building society

Please pay Fleet Mortgages Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Fleet Mortgages Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date

Reference

Eleven empty boxes for reference, with two asterisks at the end.

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD11

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Fleet Mortgages Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Fleet Mortgages Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Fleet Mortgages Limited, or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Fleet Mortgages Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.